UMEGA LETTINGS A BETTER WAY TO RENT

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There's so much that goes into providing our high- quality, award-winning service, and it starts with our incredible team. The passion and care they putting into looking after our landlords, our tenants and their homes is second-to-none. Here are just some of the differences you can expect when you choose UMEGA to manage your property:

ATTRACTING THE BEST TENANTS FOR YOUR PROPERTY



HIGH QUALITY MARKETING

We create exciting visuals to show off your property at its best; including professional quality photographs, 3D virtual tours and floorplans using our innovative Giraffe camera.

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TENANT MATCHING & ONLINE VIEWING BOOKING

Each newly advertised property is instantly matched against our tenant database, ensuring the most up-todate list of active prospective tenants will hear about your property first. Any prospective tenant who receives our alert or sees your property on any marketing portal will be able to book their viewing appointment online, making this process slick and swift and ensuring no tenant is missed.





THOROUGH, STREAMLINED APPLICATION PROCESS

Our streamlined tenant journey extends to the application process which is taken care of online via our innovative application and credit check portal. All references are completed in-house giving our team an added level of control ensuring only the best quality tenants move into your property.

PERSONAL & RESPONSIVE PROPERTY MANAGEMENT





DEDICATED, QUALIFIED, EXPERIENCED TEAM

We don't take the responsibility of taking care of our landlords, our tenants and their homes lightly. Looking after our Owners, Tenants and their homes is second nature to us - it's in our DNA and we take it personally. Our dedicated, qualified and experienced team of Relationship Managers are there for our Owners at every turn. We're here to help them navigate the challenges of the lettings market, achieve their property goals and place the day to day management of their property in the safest of hands. Our team are on-hand to deal with maintenance, emergencies and enquiries quickly and efficiently.

RESPONSIVE REPAIRS

We're on the ball when it comes to dealing with property maintenance. Tenants can log maintenance requests 24/7 through our innovative online maintenance tracking system. Minor repairs can be self-serviced by the tenant with guidance from the Fixflo system, and those which need further attention can be resolved by our expert team of in-house maintenance technicians. Our Compliance Team will also ensure all regular safety inspections are carried out and processed swiftly.





ACCURATE, UP TO DATE FINANCES AT YOUR FINGERTIPS

Our innovative Payprop payment platform means that you will always have accurate, transparent and fullyreconciled financial information at your fingertips.





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